

Library Facts and figures 2017-2018

	2017		2018	
	UvA	HvA	UvA	HvA
Users				
Students	32,588	46,675	34,067	45,460
Academic / Teaching Staff (fte)	2,852	1,917	2,857	2,008
Administrative Staff (fte)	1,979	1,123	1,961	1,184
External Borrowers		2,424		3,587
Hours and Space				
Locations	13	7	12	7
Hours Open per Week Minimum/Maximum	14/107	40/91	15/109	40/91
Computers for Students/Patrons*	539	142	405	182
Seating Capacity without Computers	3,537	1,431	3,636	1,431
Collection Size				
Open Shelves in Metres	10,000	1,500	10,000	1,500
Closed Stacks in Metres		94,000		96,000
Databases	427	83	436	127
E-books	396,065	44,503	426,686	72,280
E-journal Subscriptions	35,138	38,181	37,257	43,138
Collection Expenses				
Books (print)	€ 492,000	€ 237,699	€ 561,957	€ 128,268
E-books	€ 251,000	€ 107,069	€ 302,069	€ 118,944
Journals (print)	€ 297,000	€ 74,833	€ 245,403	€ 70,009
Databases	€ 1,711,000	€ 454,555	€ 2,083,561	€ 483,014
E-journals	€ 4,516,000	€ 77,924	€ 4,760,700	€ 86,943
Borrowing and Interlibrary Loan				
Loans	168,955	74,200	163,236	79,603
Interlibrary Loans 'Export'	4,862	102	4,348	274
Interlibrary Loans 'Import'	5,685	47	4,995	42
Online Services				
Hits Website				
- uba.uva.nl	2,121,042		1,924,329	
- hva.nl/bibliotheek		529,870		636,299
- bijzonderecollecties.uva.nl	160,711		127,006	
Hits Catalogue	2,790,948		2,472,821	
Hits Discovery tool	6,327,871	1,297,632	6,061,351	1,180,588
Articles Downloaded	6,358,222	N/A	6,187,539	N/A
Library staff *				
Staff in FTE	159	40	154	37
Number of Staff	189	52	183	45
Sickness Absence	5.30%	5.49%	6.00%	5.30%
Systems and Software				
Library Management System		Aleph 21		Aleph 21
Discovery Tool		Primo		Primo
Cataloguing Network		WorldCat		WorldCat
Format for Bibliographic Data		MARC21		MARC21
User Satisfaction				
Students (Percentage satisfied to very satisfied)	57.2%	3.5 ¹	60.1%	3.5 ¹
Staff (scale 1-10)	7.7	7.3	N/A ²	N/A ²

www.uba.uva.nl

www.hva.nl/bibliotheek

Unless otherwise indicated by an *, all facts and figures include the Law Library, Medical Library and the library of ACTA.

¹ Satisfaction on a one (1) to five (5) scale.

² In this year no employee satisfaction monitor has been released.